

Introduction

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Introduction

Watnature® fountain

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Thank you for purchasing your water feature from the US's best selling **Watnature®** fountain brand. By doing so you now have assurance and peace of mind. This product has been manufactured with the highest standards of performance and safety.

We hope you will enjoy your purchase for many years to come. If you require technical support or in the unlikely event that you encounter a problem with your fountain, please refer to the troubleshooting guide provided in this leaflet or telephone our helpline for assistance.

Please read this user guide thoroughly before use and retain for future reference.

In the unlikely event that you need to report an issue contact our helpline direct before returning your product to store.

Proof of purchase

ATTACH PROOF OF PURCHASE HERE

Your details

Name: _____

Address: _____

Tel: _____

Email: _____

Date of purchase: _____

Location of purchase: _____

Maintenance and care

Cleaning your fountain

- Clean and top-up the water on a regular basis.
- To empty the fountain of water for cleaning or for winter care:
Smaller fountains (that are light enough to be lifted) the water can be emptied by simply inverting the fountain and letting the water pour away through a suitable drain or sink.
Larger (heavier) fountains - water can be removed by using a large sponge or by purchasing a simple syphon pipe available from aquatic supply stores.
- Always shut off the power before cleaning and maintaining the fountain or pump.
- **Warm tips:**
It is normal that there may be a little stain or water stain left on the fountain, It does not mean the fountain was used. On the contrary, it is the few stain that prove that item is brand new because we did a running trial for every single fountain after it is manufactured. So before every package being shipped, our quality checking team will test the fountain and pump with water. Only well-running fountains will be sent to our customers. Since order handling time is only 2-3 days, it may be not enough time to let the testing water dry when the fountain is put into re-packing for shipping. That is the reason why there is water stain on the fountain when you open the package.

Parts

IMPORTANT INFORMATION

Please read before assembly.

To avoid scratching, opening the carton on a smooth surface with care.

Check for any parts that may be hidden within the packaging.

Refer to the assembly instructions to set up your fountain. Retain your purchase receipt and attach to this leaflet. In the event a pump or light is replaced under warranty, the below part numbers will not apply.

Replacement Parts Available

Pump Code: 8885

Lights Code: JR 600

Replacement parts may not necessarily be identical to the original parts and may require an additional plug.

Electrical Safety

The transformer should never be submerged or stood in water. Please note the transformer will get hot while in use, this is normal.

If outdoors the outlet must be waterproof to IP66 standard. We recommend the use of a residual current device (GFI) Ground Fault Interrupter (available from all good D.I.Y. stores) when connecting the fountain to the electric supply.

Parts List:

1. Fountain x 1
2. Transformer x1
3. Pump x 1

*Actual pump and transformer may differ from images shown

1.



2.



3.



ring lock

Warranty conditions

The fountain or part is NOT covered under warranty in the following cases:

- Swelling or blistering on the casing of the pump.
- Pump smells of a burning residue.
- Discolouring that looks like rust.
- If the pump has a visible algae or limescale build up.
- Any damage to the plug or moulded inserts.

If any of the above is noticeable the pump will more than likely not have been maintained correctly. The warranty is void. Do not dispose of the pump in the case of further inspection requested from Watnature. A new pump can be purchased from Watnature.

- The transformer has a visible build up of dirt and/or debris.
If any of the above is noticeable the warranty is void. Do not dispose of the transformer in the case of further inspection requested from Watnature.
- Products damaged by misuse or severe weather conditions.
- Products that have formed cracks / leaks not reported within 28 days from purchase.
- Paint and/or surface damage/discolouration due to limescale.

Warranty conditions

Establish if the product is under warranty

- Please be aware Watnature will ask for proof of purchase.
- If proof of purchase is not available or the product is out of the warranty period, a replacement part can be purchased.
- If it has a crack or leak and has been reported within 28 days from purchase it is under warranty and should be returned complete with electrics and accessories in the original packaging.
- If the paint on the fountain has peeled during normal use and the winter care procedure has been followed, it is under warranty.
- If the fountain has been delivered damaged it must be reported straight away for this to be covered by the warranty.

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- If the proof of purchase shows the product was bought within 1 year, a free of charge replacement part can be supplied.
 - Please be aware Watnature will ask for proof of purchase.
 - Contact Watnature by phone or email.
 - You will be required to provide the following information:
 - Your contact details - name, address, contact number, email.
 - Replacement part detail or part number required.
 - If proof of purchase is not available or the product is out of the warranty period, a replacement part can be purchased.

Assembly Instructions



1 Reach inside the opening in the rear of the fountain pulling out the tubing/water pipe and internal L.E.D.cable(s)



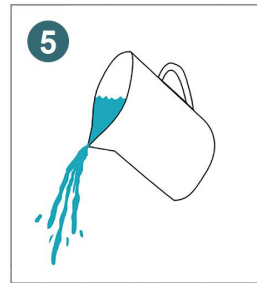
2 Connect the tubing to the outlet of the pump and place it in the water reservoir through the opening in the rear of the fountain.



3 Connect the two ends of the L.E.D. lighting wires together and screw over the plastic collar. Push the cable with two pins into the transformer and screw over the plastic collar.



4 Place the pump and excess wires into the access cavity ensuring that the long pump wires extend out through the opening.



5 Carefully fill the fountain with sufficient water ensuring the pump is fully submerged.



6 Connect the plugs from the transformer/pump to your mains outlet.



- Clock wise Full Flow
- Anti-clock wise reduced Flow

PUMP FLOW: The pump flow can be adjusted with the regulator, this is found on the inlet of the pump. We recommend starting with the flow regulator fully open and then adjusting down if required.

Troubleshooting

Winter care

Guidelines to help protect your **Watnature**[®] fountain :

- If possible, bring your water feature indoors eg. garage or shed.
- Drain the fountain of all water. If water freezes within the fountain, this can cause damage.
- If your fountain is left outside and drained of all water, a Kelkay **Watnature**[®] fountain cover can be purchased to cover the entire fountain however we cannot guarantee that it will protect your fountain from winter damage.

Troubleshooting

Pumps

- Check the water is covering the pump by at least 5cm.
- Check the flow dial on the pump to ensure the correct "flow" for the fountain is set.
- Check to see if it is running if it is then it is probably blocked.
- Clear the pipe and impeller from blockages.
- Check the fuse in the plug.

Lights/Transformers

- If the lights and the pump are not working it is likely the transformer has failed. If the product is within the warranty period and misuse has not occurred a replacement part can be issued providing a proof of purchase is supplied.

If there is any problem with the pump or lights, please just feel free to contact us. We provide guarantee for all fountains' pumps and lights.

Troubleshooting

- Flickering lights are caused by a build-up of algae and lime scale on the connectors between the transformer and the lights. This is not covered by the warranty. Replacement parts can be purchased from Watnature.
- If the lights stop working they are available to purchase from watnature. Light bulbs are not covered under the warranty.

Leaks/Loss of Water

- Overfilled - make sure the water reservoir is not overfilled. Remove water if necessary.
- Pump Flow Rate - check the pump and reduce the flow rate if required.
- Level - ensure the fountain is completely level.
- Natural evaporation, weather elements and wildlife will also affect the fountain water level on a daily basis. Top up your fountain as required.

Main Body & Paintwork

- Do not confuse limescale residue with fading paint - this is not a fault and in most cases the fountain needs cleaning.
- Paint peeling will occur if the fountain has been left outside in the frost and will not be covered by the warranty.
- Parts broken off the main body while in use are usually caused by bad weather conditions and not covered by the warranty.